

Our contract with you



1. **Course Enrolment**
   By enrolling in any course at Bloomin' Arts, you agree to abide by the terms and conditions set forth herein. Enrolment is confirmed upon receipt of payment or a deposit, and you will be enrolled in the course as per the specified dates and times.



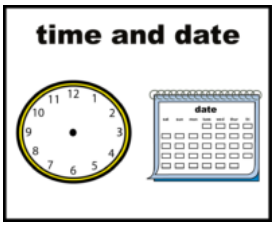
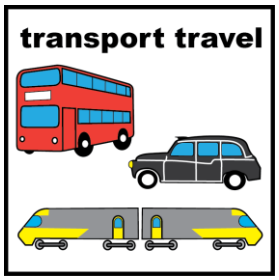
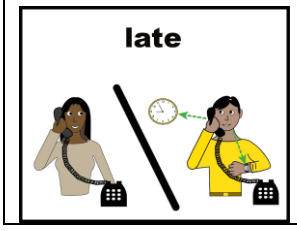
2. **Course Fees**
   All course fees must be paid in full before the start of the course unless otherwise agreed upon. Fees are non-refundable once the course has commenced.



3. **Cancellation/Refund Policy**
   If you wish to cancel your enrolment before the course begins, you must notify Bloomin' Arts in writing. Refunds will be processed according to the cancellation policy in place at the time of cancellation.



4. **Leaving the Course**
   We understand that sometimes circumstances change, and if you wish to leave the course after enrolment, we kindly ask for a written notice of 6 weeks to info@bloominarts.org.uk.

	This helps us plan ahead and offer the best experience for everyone. Please note that no refund will be given for the remaining dates in the current term. If you are unable to provide the 6 weeks' notice, the fees for the next term may still be forfeited. We truly appreciate your understanding!
	5. **Course Changes** Bloomin' Arts reserves the right to change course dates, times, or tutors. In the event of a significant change, you will be notified in advance and offered an option to reschedule or withdraw from the course.
	6. **Code of Conduct** All participants are expected to act professionally, respectfully, and in accordance with Bloomin' Arts' code of conduct while attending our courses.
 	**7. Please collect on time** If you're running late: • call or text us as soon as possible • let us know roughly how long you'll be • your family member will remain in a safe place with a staff member We will phone the main contact after 10 minutes. If we can't reach you, we'll try the emergency contact. We can't provide supervision outside agreed times, so a fee **per person** is payable to cover staff time for late collections:

- 1-10 minutes late = free, we understand traffic happens, we are calling the emergency contacts.
- 11-20 minutes late = £20
- every 5 minutes late after 20 minutes = additional £10

If staff suspect that late collection is due to neglect, abandonment, or another safeguarding concern, they will follow our Safeguarding Policy immediately.



8. Liability

Bloomin' Arts is not liable for any personal injury, loss, or damage to property during the course or related activities.

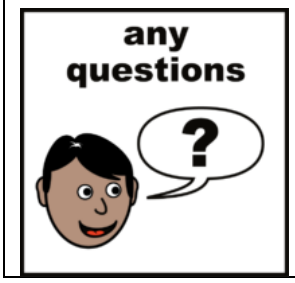


9. **Data Protection / Privacy statement**

Here at Bloomin' Arts Ltd we take your privacy seriously and will only use your personal information to provide the services you request us.

We securely store your data while you request services with us. We will keep your data on file for up to seven years after you leave our service. We respect your trust and protect your privacy, and therefore will never sell or share this data with any third parties. Unless legally obliged to under safeguarding or in a criminal investigation.

By filling out this form you agree that we will process your data in line with our privacy policy. (A copy is available on request)

	10. **Acceptance of Terms** By enrolling in a course at Bloomin' Arts, you acknowledge and agree to these terms and conditions.
	For any questions or clarification, please contact us at Bloomin' Arts: info@bloominarts.org.uk Tel: 01342 836785